Marketing Your Ideas and/or Products

A History Hirestory Lesson – Hires Root Beer





Webster's definition of Marketing

 "The act or process of selling or purchasing in a market; the process or technique of promoting, selling and distributing a product or service; an aggregate of functions involved in moving goods from the producer to the consumer."

Concise Definition of Marketing

- The process of matching consumer needs with appropriate products or services.
 - Successful marketers give customers WHAT they want, WHEN they want it, WHERE they want it and at an AFFORDABLE PRICE.

Marketing vs. Selling

- MARKETING is not synonymous with SELLING
 - MARKETING meets the needs of the CUSTOMER.
 - SELLING meets the needs of the SELLER and is just one function of the <u>overall</u> marketing process.

Market Niches

- A focused, target-able portion of a market a narrowly defined group of potential customers.
 - Addresses a need for a product or service that is not currently being addressed by another provider or where there is room for competition.
 - For instance, instead of offering cleaning services, a business might establish a niche market by specializing in blind cleaning services.

Common mistakes when starting a business

• Not carefully defining WHO the customers will be; if you develop niche business, your prospective customers will be a more specific group of people.

HOW you are going to make your prospective customers want your product or service instead of someone else's — creating a demand!

Creating a Demand... Reasons we buy STUFF

- Convenience
- Price
- Status
- Quality
- Perceived Need
- Fun
- Efficient (saves time)
- Appearance
- Others...



Supply & Demand

• Supply is the amount of a good or service available in the marketplace.

• Demand is the amount of good or service the marketplace wants backed by the ability to pay.

What Are Sales Tools?

Good sales tools make good MARKETING!!

Q: What do sales tools do?

A: Sales tools give your customers information about your product or service.

Sales tools let the customer know...

- That your product or service exists.
- Why they should choose your product or service instead of someone else's

Note: Sales tools should give this information in a way that will make customers want to buy from you.

- Where they can get the product or service
- How much the product or service will cost
 - (if your sales tool cannot say exactly what the cost will be, it should at least tell the customer where to get the information)